

Judges' Thoughts on Odyssey

Odyssey will help to move Indiana courts into the 21st century. It has the ability to capture data which will allow analysis of the effectiveness and efficiency of what we do. When fully implemented, that will move us into a far better position to serve the citizens of Monroe County and serve them in a more efficient and capable fashion.

—Judge Kenneth Todd,
Monroe County Circuit Court

This system will help us better serve parties involved in cases and taxpayers by allowing us to process cases more efficiently and by making information available through the court's website.

—Judge Kimberly Brown,
Washington Township Small Claims Court

We signed up to be a Phase 2 County because we see the potential to serve our citizens more ably than ever before by making information available to them quickly and increasing the efficiency of our processes.

—Judge William Hughes,
Hamilton County Superior Court

Implementation of Odyssey in Warren County was uniquely tailored to our needs. Advance planning and frequent site visits, followed by both classroom instruction and on-the-job tutoring by subject matter experts allowed us to retain our local procedures while following best practices in case management. Help and answers were minutes, not days, away.

—Judge John Rader,
Warren County Circuit Court

Did you know?

JTAC is dedicated to providing Indiana Trial Courts with tools and technology to assist court and clerks. Our projects include:

- ✓ Odyssey Case Management System
- ✓ Online QCSR
- ✓ Jury Pool List and Jury Management System
- ✓ Marriage License E-File
- ✓ Protection Order Registry
- ✓ Computer Discounts
- ✓ Electronic Citation and Warning System (eCWS)
- ✓ BMV Project—Electronic filing of SR-16s
- ✓ Tax Warrants
- ✓ LexisNexis Legal Research
- ✓ Ivy Tech Computer Classes

Questions? Need Help?

Contact the JTAC Help Desk at
1-888-ASK-JTAC

Or send us an email at
help@jtac.in.gov

courts.IN.gov

Odyssey

CASE MANAGEMENT SYSTEM

PROGRESS REPORT

The Odyssey Case Management System is currently operating in 11 courts and we are now working with 10 "Phase 2" counties to deploy the system in the next year. As our teams travel around the state to meet with Judges, Clerks, and their staffs we share information and answer a lot of questions. This handout has information about Odyssey, its unique features and the deployment process.

You may recognize the Monroe County Courthouse on the Odyssey log-in screen pictured below. That's our way of acknowledging the hard work and pioneering spirit that made Monroe County the first in the state to deploy Odyssey in all its courts.

We hope this information will address your questions.

—Justice Frank Sullivan, Jr.



FAQ

Frequently Asked Questions

WHY WAS ODYSSEY SELECTED BY THE INDIANA SUPREME COURT TO BE INDIANA'S STATEWIDE CASE MANAGEMENT SYSTEM?

Statewide system. Odyssey was successfully installed statewide in Minnesota and is being implemented currently in New Hampshire and New Mexico.

Person-based system. Allows for a statewide directory of people and entities—key to the sharing of information statewide.

Web-based system. Web-based, Microsoft technology provides the strongest fit with Indiana's technical environment.

Features. Odyssey's functionality closely matched Indiana's unique requirements and still offered the ability to customize or build additional enhancements.

WILL PUBLIC ACCESS BE AVAILABLE THROUGH THE ODYSSEY CMS?

JTAC provides free electronic access to court information stored within the Odyssey CMS via the Supreme Court website at courts.in.gov.

WILL DATA FROM OUR CURRENT SYSTEM BE CONVERTED INTO ODYSSEY? WHO FUNDS DATA CONVERSION?

JTAC will work with each court to determine what data should be converted to Odyssey in accordance with a data conversion policy that will be available soon. JTAC will pay all costs for converting data in accordance with this policy. Individual courts may be responsible for the cost of converting additional data.

WILL WE LOSE CONTROL OVER SYSTEM CONFIGURATION IF WE INSTALL THE ODYSSEY CMS?

Although the Odyssey CMS is a centralized system, it is a highly configurable application that provides for both statewide and county-specific uses. Standardization in the Odyssey CMS implements notable features such as accurate Quarterly Case Status Reports (QCSR) and—through the resources of JTAC—compliance with Supreme Court Rules and Federal and State laws, especially in the complicated area of privacy. JTAC's function is to serve Indiana Courts and Clerks by providing functions and features that serve the needs of the Judiciary. This is now and will continue to be JTAC's mission in implementing a statewide case management system.

WHAT PROJECT EXPENSES WILL WE HAVE TO FUND?

JTAC understands that having this information outlined upfront is essential for budgetary planning at the local level. Therefore, we have provided a list of anticipated project expenses and the respective party responsible for funding with our Phase 2 Counties. This information is also available via the JTAC website at courts.in.gov/jtac/docs/cms/phase2-costs.pdf

JTAC is responsible for the cost of the network to connect your county's network to the IOT Data Center in Indianapolis. If your existing Internet connection is used, JTAC will pay for any bandwidth upgrade necessary to run Odyssey.



PHOTOS (top to bottom): The JTAC implementation team demonstrates Odyssey to a group of Hamilton County Court and Clerk staff; Debra Weatherholt, former Perry County Clerk and Subject Matter Expert for JTAC, demonstrates Odyssey to stakeholders in Allen County; Marci Scott, former Court Reporter for Shelby County and Subject Matter Expert for JTAC, works with Judge John Rader of Warren County as Odyssey comes online in his court.

ODYSSEY INTERFACES

CURRENTLY OPERATING

- ✓ CDL Violations and SR-16s to BMV
- ✓ Tax Warrants
- ✓ Electronic Citation and Warning System (eCWS)

PLANNED FOR PHASE 2 COUNTIES

- ✓ Quest
- ✓ ProsLink
- ✓ Protection Order Registry (POR)
- ✓ CHRIS (Indiana State Police)

EXAMPLE FEATURES AVAILABLE IN ODYSSEY

- ✓ Wildcard and soundex searching
- ✓ Local and statewide configuration
- ✓ Flexible Calendaring
- ✓ Courtroom minutes screen accesses all functions quickly
- ✓ Reminders and ticklers
- ✓ Visual indicators and flags that follow entities throughout the system
- ✓ Handling of split bonds
- ✓ User-friendly, accurate QCSR
- ✓ Flexible query and reporting
- ✓ Batch processing of many functions
- ✓ Documents attached to cases
- ✓ Fee schedules and payment history

SUPERVISION MODULE COMING IN 2009!

The Indiana Supreme Court has agreed to provide Odyssey enhancements for advanced probation, community corrections, and other court supervisions functions, including problem-solving courts. Additionally, JTAC has entered into agreements with two probation specialists, Mark Harvey and Mark Rodriguez, to assist with the design and installation of the Supervision Module. The work to develop Supervision functionality for Odyssey has begun by JTAC's principal contractor, Tyler Technologies, Inc. Delivery is expected by next September.

PHASE 2 IMPLEMENTATIONS

- ✓ Allen County
- ✓ Clark County
- ✓ DeKalb County
- ✓ Floyd County
- ✓ Hamilton County
- ✓ Harrison County
- ✓ Huntington County
- ✓ Madison County
- ✓ Marion County Small Claims Courts and Traffic Division
- ✓ Tipton County
- ✓ Warren County

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